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ARIZONA CORPORATION COMMISSION

2016 APR 11 A 9:10

ORIGINAL

April 8, 2016

AZ CORP COMMISSION
DOCKET CONTROL

To: Docket Control

RE: Arizona Public Service Company – Customer Comments

Docket No. E-01345A-16-0036

Please docket the attached 4 customer comments OPPOSING the above filed case.

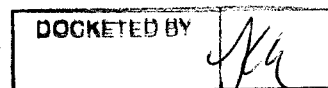
Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

APR 11 2016



E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 4/8/2016
Opinion Number: 2016 - 129984	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 4/8/2016 2:54 PM	

First Name: Nancy	Last Name: Chaplin	Account Name: Nancy Chaplin
Address: <<< REDACTED >>>		
City: Surprise	State: AZ	Zip Code: 85379
Cell: <<< REDACTED >>>		

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

This is in regards to the rate increase/change that APS has in the works. I oppose the "Demand Pricing" that the utility wants to impose on residential customers. We are managing our use effectively with the On Peak/Off Peak times. I would imagine that we would be paying alot more because of the confusing way the Demand Pricing is used. We are on a fixed income(not COL from Sociial Security). It was reported that it would not increase our bills, but I don't believe that. We thought we got away from a utility that robbed us blind, but I guess not. Please don't let APS do the same thing. Thanks

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/8/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129742 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 10:41 AM

First Name: Lois **Last Name:** Sugar **Account Name:** Lois Sugar
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85259
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Demand charges are unfair to consumers because they are confusing and complicated. "Last year, one Arizona utility exec even said he wouldn't put his grandma on a demand charge!" Please vote against this. Thank you for your consideration, Lois Sugar

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Trish Meeter	Telephone	Investigation
docketed			

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 4/1/2016
Opinion Number: 2016 - 129880		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date: 4/1/2016 10:23 AM

First Name: Julia	Last Name: Talbot	Account Name: Julia Talbot
Address: <<< REDACTED >>>		
City: Sedona	State: AZ	Zip Code: 86336

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036	Docket Position: Against
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Customer is opposed to the proposed APS rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			
